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TO: FROM: DATE: RE:

Valued Providers El Paso Health 07/14/2025 FREW Litigation Hold Notice

Contractually, the Managed Care Organizations (MCOs) must retain all records in accordance with any litigation hold that is provided to them by the Health and Human Services Commission (HHSC) and are required to retain all records subject to the litigation hold until notified in writing by HHSC when the litigation hold ends. Please refer to Uniform Managed Care Terms and Conditions, Article 9. Audit & Financial Compliance and Litigation Hold, Version 2.41.

Attached please find the quarterly Vendor Guidance Document: *Frew, et al. v. Young, et al. Litigation Hold Vendor Document Retention Obligations.* 

Vendors/consultants/agencies working on Frew-related matters must retain all information and documents that may be relevant to the lawsuit. These obligations extend to all of your company's/agency's employees, independent contractors, and subcontractors who fulfill the company's/agency's contractual obligations to HHSC and/or DSHS. Potentially relevant information and documents must not be destroyed as long as the lawsuit is still pending.

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at <u>ProviderRelationsDG@elpasohealth.com</u>.